



## WILLIAM A. ROBERTS

Dear Friends,

In Psalm 18:2, David proclaims: *“My God is my rock, in whom I take refuge.”*

How blessed we are at The Salvation Army to be able to say the same. As the storms, winds, and floods of this world – both literal and figurative – batter us all, I am thankful that our Refuge, our Rock – God Himself – stands firm. Without fail.

And as I look back at the year behind us, I am also eternally grateful and immensely humbled that God has seen fit to use the men and women of The Salvation Army to provide refuge for others.

In 2012, we saw great need and distress met by great compassion and generosity. From natural disasters to addiction, poverty to human trafficking, the ills of this world did not relinquish their grip whatsoever. But through the generosity of our donors and volunteers, we were able to offer a refuge of healing for those victims and survivors – a place of shelter, warm meals, helping hands, and spiritual strength.

We were also blessed to be a refuge of possibility for millions looking to the future. From families overcoming homelessness to inner-city youth experiencing the joys of summer camp, your generosity opened new doors for future generations, demonstrating that our Father has a wonderful plan for their lives.

While God graciously allowed us to participate in His work, He also granted us His refuge so we could do that work under His protection and through His wisdom. Thanks to Him, and thanks as well to those who gave so generously of their time, talent, and finances, we were able to continue *Doing the Most Good* in Jesus’ name – using those resources as efficiently and responsibly as possible to make a powerful difference.

In all, more than 30 million people experienced the hand of God working through The Salvation Army last year. They were encouraged by His love, they were comforted by His mercy, and they were strengthened by His hope. As a result, lives were changed. For good.

Thanks be to our Rock and our Refuge.

Yours in His service,  
William A. Roberts, Commissioner  
National Commander



## CHARLOTTE JONES ANDERSON

Dear Friends of The Salvation Army,

When I think of the word “*refuge*,” I picture a place of shelter and security, a place of peace and healing. A place of unconditional love.

And as I consider all the possibilities in the world, there is no place I know of that provides a stronger, more life-changing *refuge* than The Salvation Army.

This past year offers all the evidence one would need. In every community hit by natural disaster, The Salvation Army was there. In every neighborhood struggling to overcome violence and moral decay, The Salvation Army was there. They have been there for the hungry, the lonely, the homeless, and the addicted. And the good news is that they are making a difference. For more than 30 million people this year, The Salvation Army has been a *refuge*.

God is truly working through the tireless officers, the compassionate volunteers, and the generous donors who give their time, efforts, and resources so willingly to The Salvation Army. And despite the still-struggling economy, the results are astounding. In fact, the Red Kettle donations reached a new record-high for the eighth year in a row – \$148.7 million. That comes not from an abundance of wealth in our country, but from a rich desire to help others and a confidence that The Salvation Army will use every last penny to do the most good.

They have proven themselves time and time again. And the more I see them in action, the more I learn about the good they are doing. The more I experience their heart and passion, the more excited I am to share in the work of The Salvation Army.

They are a *refuge* of Hope, a *refuge* of Love, a *refuge* of Change.

And I couldn't be more grateful.

Warmly,  
Charlotte Jones Anderson  
National Advisory Board Chairperson